

## Constant Contact Survey Results

### 1. How long have you lived in the Century West Neighborhood?

	Number of Response(s)	Response Ratio
Less than 1 year	1	1.6%
1 to 5 years	8	13.3%
<b>5 to 10 years</b>	<b>34</b>	<b>56.6%</b>
More than 10 years	17	28.3%
No Responses	0	0.0%
<b>Total</b>	<b>60</b>	<b>100%</b>

### 2. Rate Your Most Important Issues/Concerns for the area within CWNA Boundaries.

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents

	More	Less	Status Quo
Land Use & Development -Growth & Density	36 63%	7 12%	14 25%
<b>Street Repair &amp; Maintenance</b>	<b>41</b> <b>73%</b>	4 7%	11 20%
Public Investment in Roads, Crosswalks and Sidewalks	35 66%	5 9%	13 25%
Traffic Enforcement (Speed, Signage, Marking)	32 57%	4 7%	20 36%
Bike Lanes	25 45%	10 18%	20 36%
Efforts to Change Traffic Congestion and Noise	25 48%	8 15%	19 37%
Efforts to Change Noise from neighbors, parties, etc.	8 15%	14 27%	30 58%
Open Space	28 52%	7 13%	19 35%
Landscaping and Street Trees	21 39%	6 11%	27 50%
Other	7 50%	0 0%	7 50%
11 Comment(s)			

### 3. Rate the Value of Public Services within CWNA

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents

	<b>Least Important</b>				<b>Most Important</b>
Police Protection	1 2%	4 7%	11 19%	18 32%	23 40%
Timeliness of Police Response	0 0%	4 7%	12 21%	15 27%	25 45%
Traffic Enforcement	1 2%	7 12%	24 41%	16 27%	11 19%
Parking Enforcement	10 17%	17 29%	19 33%	7 12%	5 9%
Fire Protection	0 0%	2 4%	4 7%	13 23%	37 66%
<b>Timeliness of Fire Response</b>	<b>0 0%</b>	<b>0 0%</b>	<b>6 11%</b>	<b>9 16%</b>	<b>42 74%</b>
Emergency Medical Response	0 0%	0 0%	8 14%	15 26%	35 60%
Parks and Recreation Choices	2 4%	8 14%	17 30%	17 30%	13 23%
Public Transportation	18 32%	15 27%	5 9%	9 16%	9 16%

#### 4. Rate the Value of Public Services within CWNA continued

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents

	Least Important		Most Important		
ADA Compliant Sidewalks, Curb Ramps & Crosswalks	10 18%	16 28%	16 28%	9 16%	6 11%
Snow and Ice Removal from Roads	0 0%	5 9%	11 19%	21 36%	21 36%
Trails	3 5%	5 8%	14 24%	23 39%	14 24%
Water Service	2 4%	0 0%	13 23%	16 28%	26 46%
Sewer Service	2 4%	4 7%	12 21%	13 23%	25 45%
Other	0 0%	0 0%	3 60%	0 0%	2 40%
6 Comment(s)					

#### 5. In what type of issues should CWNA and your CWNA Board be Involved?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents

	Yes	No
Land Use Planning/City Development Code	54 98%	1 2%
Development Applications within the Boundaries of CWNA	52 95%	3 5%
Traffic Safety (speed, signage, marking)	52 90%	6 10%
Transportation Related Issues (roads, sidewalks, bike paths, etc)	56 97%	2 3%
Parks & Recreation (parks, trails, etc.)	50 89%	6 11%
Public Transit Services	33 60%	22 40%
Reporting of Zoning Code Violations	39 70%	17 30%
Social Networking	17 32%	36 68%

Commercial Networking	14 26%	39 74%
Social Activities	18 34%	35 66%
1 Comment(s)		

**6. Do you want CWNA to take a position and take action on issues important to CWNA or simply**

	Number of Response(s)	Response Ratio
Take Action/Take a Position	42	70.0%
Only Distribute Information	15	25.0%
No Responses	3	5.0%
<b>Total</b>	60	100%
10 Comment(s)		

**7. Do you own a bicycle and what is the principle use?**

	Number of Response(s)	Response Ratio
Transportation	2	3.3%
Recreation	36	60.0%
Transportation & Recreation	11	18.3%
Don't Own	10	16.6%
No Responses	1	1.6%
<b>Total</b>	60	100%
4 Comment(s)		

**8. What is your children's principle transportation mode to school?**

	Number of Response(s)	Response Ratio
School Bus	2	3.3%
Car	13	21.6%
Car Pool	0	0.0%
Bicycle	2	3.3%
No Responses	43	71.6%
<b>Total</b>	60	100%
17 Comment(s)		

**9. How effective has your CWNA Board been in fulfilling the following Mission Statements?**

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents

	<b>Effective</b>	<b>Ineffective</b>	<b>Don't Know</b>
Protect and enhance the livability and sense of Community within CWNA	36 63%	4 7%	17 30%
Maintain an open line of communication and liaison Between CWNA, the City of Bend, and	43 75%	0 0%	14 25%
Advocate the interests of CWNA with the City Council and City staff	38 67%	1 2%	18 32%
Provide a means by which all members of CWNA may Involve themselves in the affairs of	40 71%	6 11%	10 18%
Facilitate the exchange of information between those citizens and businesses living and	35 61%	5 9%	17 30%
Organize exclusively for educational, social, civic and charitable Purposes	15 27%	4 7%	37 66%
6 Comment(s)			

**10. Which of the following sources do you rely on for information about development applications,**

	<b>Number of Response(s)</b>	<b>Response Ratio</b>
Local Z21 TV -daily	24	41.3%
The Bulletin-daily	39	67.2%
City's Website-daily	5	8.6%
The Source-weekly	9	15.5%
Radio-daily	7	12.0%
CWNA Newsletter-monthly	46	79.3%
COB-"Our City"-quarterly	4	6.8%
City Edition (COTV 11)-bi-weekly	0	0.0%
Public Meetings-various	8	13.7%
Cascade Business News- 2 per month	8	13.7%
City Council Meetings- 2 per/month	6	10.3%
COB Utility Bill Newsletter-monthly	5	8.6%
Other	4	6.8%
<b>Total</b>	<b>58</b>	<b>100%</b>

**11. Do you find the monthly CWNA E-Communication Newsletter informative and helpful?**

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents

	<b>Informative</b>	<b>Not Informative</b>	<b>Don't Read</b>
	50	0	5
	91%	0%	9%

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14 Comment(s)

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